



Kinsale Insurance Company
P. O. Box 17008
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NEW BUSINESS RESIDENTIAL OPERATIONS APPLICATION

Instructions to the Applicant – please complete this application in ink and answer all questions completely. Attach extra sheets as necessary should you run out of space provided. An incomplete or illegible application cannot be processed. Completion of this application neither binds coverage nor guarantees that a policy will be issued.

- ❖ Provide a fully completed application, signed and dated by the owner, partner, or officer not earlier than 45 days before the proposed effective date of coverage.
- ❖ If a question is not applicable, then state "N/A".
- ❖ The following information must be submitted with the completed application:
 - **Copy of current General Liability and Professional Liability insurance Declarations Page**
 - **5-year previous carrier loss runs, valued within the last 45 days**
 - **Copies of State Inspections, Complaint Investigations, and Facility License for each facility**

SECTION I - GENERAL INFORMATION – TO BE COMPLETED BY ALL APPLICANTS

1) Full name of Applicant (Including DBA's) _____

2) Mailing Address: _____
STREET CITY COUNTY STATE ZIP

3) Location Address: Check here if same as mailing: - **Please list additional locations on PAGE 10**

- (1) _____
STREET CITY COUNTY STATE ZIP
- (2) _____
STREET CITY COUNTY STATE ZIP
- (3) _____
STREET CITY COUNTY STATE ZIP
- (4) _____
STREET CITY COUNTY STATE ZIP

4) Website Address: www._____ 5) Telephone: _____

6) Date Established: _____ 7) Years Under Current Management: _____

8) Inspection/Audit Contact Name & E-mail: _____

9) Enterprise is: For Profit Not For Profit

- 10) Applicant is a:
- | | |
|--------------------------------------|--|
| <input type="checkbox"/> Individual | <input type="checkbox"/> Professional Associations |
| <input type="checkbox"/> Corporation | <input type="checkbox"/> Partnership |
| <input type="checkbox"/> LLC | <input type="checkbox"/> Joint Venture |
| <input type="checkbox"/> Other | |



11) Is this entity owned by, associated with, or controlled by any other entity? Yes No

If yes, please provide details:

12) Please state sources and amounts of total revenue:

	<u>Last 12 months</u>	<u>Next 12 months</u>
Medicare	\$ _____	\$ _____
Medicaid	\$ _____	\$ _____
Charitable	\$ _____	\$ _____
Private Pay	\$ _____	\$ _____
Total Gross Revenue	\$ _____	\$ _____

13) Please describe in detail the nature of the applicant's operation and types of services rendered:

14) What type(s) of state issued license(s) does the applicant carry? _____

SECTION II - OPERATIONS – TO BE COMPLETED BY ALL APPLICANTS

Facility classification and bed census:	Total # of Licensed Beds:	Total # of Occupied Beds:	Applicant Section Reference Note:
<u>Skilled Nursing & Intermediate Care</u>	_____	_____	<i>(Please complete Section A below)</i>
<u>Assisted Living</u>	_____	_____	<i>(Please complete Section A below)</i>
<u>Assisted Living – Memory Care</u>	_____	_____	<i>(Please complete Section A below)</i>
<u>Elderly Independent Living</u>	_____	_____	<i>(Please complete Section A below)</i>
<u>Home for Persons with Mental and Physical Disabilities</u>	_____	_____	<i>(Please complete Section B below)</i>
<u>Youth Group Home</u>	_____	_____	<i>(Please complete Section B below)</i>
<u>Other Group Home / Shelter / Halfway House (Not Substance Abuse Related)</u>	_____	_____	<i>(Please complete Section B below)</i>
<u>Substance Abuse Detox/Rehab/Sober Living</u>	_____	_____	<i>(Please complete Section C below)</i>
<u>Other (Please Specify):</u> _____	_____	_____	<i>(Please complete the most relevant Section(s) below)</i>

Section II Operations - Sections A-C Instructions:

*Complete **each and every** section that applies to the applicant's operations below.*

*Each section is clearly marked with the type of operation which corresponds with the facility classifications described above. **If a section does not apply** to the applicant's operation, **the applicant is required to mark the N/A box** in order to consider that section complete.*



SECTION A – Elderly Independent / Assisted / Skilled Nursing Residential Facility Owners/Operators Complete

Mark N/A if this section does not apply to the applicant.

N/A

Resident Census	Location 1	Location 2	Location 3
Number of Licensed beds			
Number of Occupied beds			
Number of Independently Ambulatory			
Number of Wheelchair Bound (all or most of the day)			
Number of Bedridden Residents			
Number of Dementia Residents			
Number of Alzheimer's residents: <i>Stage 1: No impairment through Stage 5: Moderately Severe Decline</i>			
Number of Alzheimer's residents: <i>Stage 6: Severe Decline through Stage 7: Very Severe Decline</i>			
Residents in each age range:	___ 0-17	___ 0-17	___ 0-17
	___ 18-59	___ 18-59	___ 18-59
	___ 60-74	___ 60-74	___ 60-74
	___ 75-84	___ 75-84	___ 75-84
	___ 85+	___ 85+	___ 85+
<i>If any residents are under 60</i> , please provide details of medical conditions requiring Long Term Care: _____			

15) Do you provide care for any residents with the following condition:

- Yes No Traumatic Brain Injury
- Yes No Chemical Dependency
- Yes No Tube Feeding
- Yes No Ventilator/Tracheostomy services
- Yes No Psychiatric / Sociopathic / Schizophrenic

If yes, please explain: _____

16) Do you have an internal wound care team or outside wound care consultant? Yes No

If yes, provide the name and start date of the Consultant _____

17) Bedsore Information: Reporting Date: ____/____/____ State "None", if none: _____

Bedsore Stage	Acquired in Facility	Inherited from Another Location
Stage I or II		
Stage III		
Stage IV		

18) Are Adult Day Care services offered to non-residents Yes No , if Yes provide the following information:

- a. Total Number of licensed slots: _____
- b. Average Daily Participants: _____
- c. Any overnight stays? Yes No

If yes, please explain: _____

- d. Do you provide transportation to or from? Yes No



19) Are call buttons or pull cords provided in each resident's room?

Yes No

Direct 911 Notification	Yes <input type="checkbox"/> No <input type="checkbox"/>
Third Party Monitoring If yes, Third Party Name _____	Yes <input type="checkbox"/> No <input type="checkbox"/>
Front Desk Notification If yes, response protocol _____	Yes <input type="checkbox"/> No <input type="checkbox"/>
Hall Light / Alarm	Yes <input type="checkbox"/> No <input type="checkbox"/>
Does the resident agreement include Pull cord/call button protocols	Yes <input type="checkbox"/> No <input type="checkbox"/>

20) Are handrails installed in hallways and bathrooms?

Yes No

21) Do tubs and showers have non-slip surfaces installed?

Yes No

22) Do individual units have cooking appliances (excluding microwaves)?

Yes No

If "Yes," check type: Gas Electric

23) Are home health or hospice services contracted directly through the:

Resident

Facility - Provider name _____ **(attach certificate of insurance)**

Any affiliation to the Provider?

Yes No

24) Does the facility have the right to transfer a resident whose needs exceed the services of the facility?

Yes No

25) What are the written guidelines to determine when a resident no longer qualifies for services?



SECTION B - Other Group Homes (Non-Elderly) Residential Facility Owners/Operators Must Complete

Mark N/A if this section does not apply to the applicant.

N/A

Resident Census	Location 1	Location 2	Location 3
Number of Licensed beds			
Number of Occupied beds			
Number of Male residents			
Number of Female residents			
Number of Independently Ambulatory			
Number of Wheelchair bound			
Number of Bedridden residents			
Number of Severely/Profoundly Retarded			
Number of Mild/Moderately Retarded			
Number of Halfway House / Abused & Battered / Homeless Shelter			
Number of Troubled Youth			
Number of Foster Care / Transitional Youth			
Other Specify): _____			
Indicate number of residents in each age range:	____ 0-17 ____ 18-59 ____ 60-74	____ 0-17 ____ 18-59 ____ 60-74	____ 0-17 ____ 18-59 ____ 60-74

26) Do you provide care for any residents with the following condition/contraints:

- Yes No Traumatic Brain Injury
- Yes No Chemical Dependency
- Yes No Tube Feeding
- Yes No Ventilator/Tracheostomy services
- Yes No Psychiatric / Sociopathic / Schizophrenic
- Yes No Individual Locked Units: _____

If yes, please explain: _____

27) Are male and female residents separated by floor, building or other means? Yes No

If no, please explain _____

28) Are minor and adult residents separated by floor, building or other means? Yes No

If no, please explain _____

29) Please list any contracts in place with governmental entities: _____

30) Explain any court supervision, juvenile detention, probation, parole, or correctional exposure and restraint procedures:



SECTION C - Substance Abuse / Rehab / Sober Living Residential Facility Owners/Operators Complete

Mark N/A if this section does not apply to the applicant.

N/A

Resident Census	# detox beds	# non-detox beds	Avg length of stay
Early Intervention – Level (0.50)			
Outpatient Services – Level (1.00)			
Intensive Outpatient / Partial Hospitalization - Level (2.1 – 2.50)			
Clinically Managed Low-Intensity Residential Services – Level (3.10)			
Clinically Managed High-Intensity Residential Services – Level (3.30)			
Clinically Managed Medium-Intensity Residential Services – Level (3.50)			
Medically Monitored High-Intensity Inpatient Services – Level (3.70)			
Medically Managed Intensive Inpatient Services – Level (4.00)			
Sober living ONLY (No medical services on-site)			
Other (Please Specify): _____			
Indicate number of residents in each age range:	____ 0-17 ____ 18-59 ____ 60-74	____ 0-17 ____ 18-59 ____ 60-74	____ 0-17 ____ 18-59 ____ 60-74

31) Are residents required to be detoxed and sober prior to admission? Yes No
 If yes, how is this documented? _____

If yes, what is the minimum duration of sobriety required?

- Less** than 72 hours
- More** than 72 hours
- More than 7 days
- More than 14 days
- More than 30 days

32) Does any insured perform any “rapid detox” or any detox under general anesthesia? Yes No

33) Do any residents receive methadone, suboxone, or similar? If yes, how many? _____ Yes No

34) Do the intake procedures include drug tests and blood tests? Yes No
 Is a licensed employee responsible for intake and approving residents? Yes No
 If yes, provide the name and license designation for that employee _____

35) What is the average length of stay for each resident? _____

36) Has ANY resident died at the facility in the last 24 months? If yes, provide comprehensive details. (*Use the supplement information sheet if more space is needed*). _____

37) Does any insured have any contractual relationship or ownership interest with any other substance abuse operation? If yes, please explain? _____



SECTION III - PREMISES INFORMATION – TO BE COMPLETED BY ALL APPLICANTS

Description	Location 1	Location 2	Location 3	Location 4
Type of Construction:				
No. of Stories:				
Square Footage:				
Date Built:				
Smoke detectors:	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Local/Central station fire alarm:	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Sprinkler System:	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Partial	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Partial	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Partial	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Partial

38) Do any of the Applicant's locations have any:

- a. Exposure to flammables, explosive, chemicals? Yes No
- b. Catastrophe exposure? Yes No
- c. Exposure to radioactive materials? Yes No

If yes, Please explain: _____

SECTION IV - STAFF – TO BE COMPLETED BY ALL APPLICANTS

Staff Census	How many Employed	How many Contracted	Insured Elsewhere?	Coverage Requested?
Administrators			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Physicians			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Physician Assistant			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
DON/ADON			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Nurses (NP, RN, LPN)			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Nurse Aides			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Resident Assistants			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Psychiatrists			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Psychologists			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Social Workers			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Therapists (PT/OT/ST/DT)			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Students/Volunteers			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Pharmacists			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Other (Specify): _____			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>

39) Please provide the name and qualifications of the medical director: _____

40) Are all above individuals licensed in accordance with applicable state and federal regulations? Yes No

41) Do you require contracted staff to carry their own professional liability insurance? Yes No

42) What is the staff turnover ratio? _____%

43) Please indicate all of the hiring/screening procedures used for professionals and paraprofessionals who provide patient care services at your facility:

- Check of educational background, or residency program, when applicable.
- Check of previous employers (In writing By Telephone)
- Criminal background check (STATE FEDERAL)
- Drug / Alcohol / Abuse Screening (circle all that are used)

44) Does the facility maintain 24 hour awake staff? Provide your 8 or 12 hour shift staff to resident ratio: Yes No

8 Hour Shift Structure	Staff : Resident Ratio	12 Hour Shift Structure	Staff : Resident Ratio
7:00am – 3:00pm		7:00am – 7:00pm	
3:00pm – 11:00pm		7:00pm – 7:00am	
11:00pm – 7:00am			



SECTION V - ADMISSION POLICIES – TO BE COMPLETED BY ALL APPLICANTS

- 45) Does a qualified licensed medical professional conduct assessments for all new residents? Yes No
If yes, provide name and designation of the medical professional _____
 Years of experience in position? _____ Years of experience in the facility? _____
 Mark which of the following are included in the resident assessment:
 History of prior illness and injuries
 Current medications
 Disorientation / Cognition Limitations
 History of Wandering / Elopement
 Mobility limitations / Required assistance
 History of falls
 Skin Assessment
 Combativeness
 Psychiatric history
- 46) Provide the name & years of experience for the following:
 a. Director of Nursing _____ Years of experience _____
 b. Facility Administrator _____ Years of experience _____
- 47) Do you accept residents who are considered a threat to themselves or others? Yes No
- 48) Do you have now or ever had a resident that has threatened, attempted, or committed suicide? Yes No
 If yes, explain _____
- 49) Is a current physical required for admission? Yes No
 How often is the care plan updated? _____
- 50) Does each resident have their own attending physician? Yes No
 If no, who performs the attending physician role? _____

SECTION VI - MONITORING AND RISK MANAGEMENT – TO BE COMPLETED BY ALL APPLICANTS

- 51) Do any third-party providers render services at any of your locations? Yes No
 If yes, please explain _____
- 52) Do you provide any day services or other services to non-residents whether onsite or offsite? Yes No
 If yes, please explain _____
- 53) Do any insureds' have any live-in family members on premise, or provide any direct care to family members at the facility? If yes, how many? _____ Please explain _____
- 54) Are residents allowed to leave the premises unattended? Yes No
- 55) What precautions are used to keep track of residents?
 Sign out procedure Bed checks
 All exit doors alarmed Locked unit for residents prone to wandering
 Other (Please describe): _____
- 56) Have any residents eloped from your facility in the past **3 years**? Yes No
 If yes, how many? _____ Details? _____
- 57) In the past **24 months** has any resident fallen and suffered a fracture, been hospitalized or died as a result of the fall? Yes No
If yes, please provide details (attach additional pages as needed):

Resident name:	Date of fall:	Injury:	Current Condition	Current Location:

- 58) Are medications administered by staff? If yes, by whom _____ Licensed as: _____ Yes No
 Are the medications kept in a locked area? Yes No



- 59) Are there an "incident reporting" procedures in place? Yes No
 If yes, are all incident reports reviewed by the risk manager and medical director? Yes No
- 60) Are resident records kept for the entirety of the resident's stay and a minimum of 2 years after they leave? Yes No
 If no, please explain? _____
- 61) Is this a non-smoking facility? If no, what is smoking policy: _____ Yes No
- 62) Please describe any onsite bodies of water (pool/lake/pond/ocean), animal(s), or other activities (trampoline/ropes course)

63) State Inspection: **(Please attach copies of State Inspections & Complaint Investigations for the last 36 months)**

Total # of State Inspection, Surveys or Complaint Investigations in the last 36 months? _____
 Total # of Deficiencies: _____
 Were all Corrective Action Plans accepted by State: Yes No
 Total # of substantiated complaints: _____
 Total # of Fines in the last 2 years: _____

SECTION VII - COVERAGE AND LOSS HISTORY – TO BE COMPLETED BY ALL APPLICANTS

Please list Professional Liability insurance carried for each of the past three years:

Professional Liability Claims Made Retroactive Date? _____

Insurer	Dates covered	Limits of Liability Per claim/ Agg	Deductible	Premium	Occurrence or Claims – Made?

Please list General Liability insurance carried for each of the past three years:

General Liability Claims Made Retroactive Date? _____

Insurer	Dates covered	Limits of Liability Per claim/ Agg	Deductible	Premium	Occurrence or Claims – Made?

- 64) Has the applicant or any of its employees ever had any professional license or license to prescribe and or dispense narcotic ever been limited, suspended, revoked, denied, or investigated by any licensing board or regulatory agency? Yes No
- 65) Has the applicant or any of its employees ever been charged with, or convicted of a crime other than minor traffic violation? Yes No
- 66) Has the applicant or any of its employees ever been diagnosed or treated for alcoholism drug addiction, any chemical dependency, or mental or chronic physical illness? Yes No
- 67) Has any insurance company ever rescinded, cancelled, non-renewed, or declined any similar insurance for the applicant? *If yes, please provide a detailed explanation* Yes No
- 68) Has any claim or suit ever been made against the applicant **OR** any other person proposed for this insurance? **(Complete Supplemental Claims form for each.)** Yes No
- 69) Have there been any claims or do you have knowledge of information which might reasonably be expected to give rise to a claim of physical abuse or molestation? Yes No
- 70) Is the applicant or any person proposed for in this insurance aware of any known losses or claims that have not been reported to a prior insurance carrier or any other source from which payment might be made? **(Complete Supplemental Claims form for each.)** Yes No
- 71) Is the applicant or any person proposed for this insurance aware of any act, error, omission, fact, circumstance, or records request from any attorney which may result in a claim or suit? **(Complete Supplemental Claims form for each.)** Yes No

PROVIDE DETAILS FOR ALL "YES" ANSWERS TO QUESTIONS 64-71 IN THE SUPPLEMENTAL INFORMATION SECTION AND/OR THE SUPPLEMENT CLAIM FORM ATTACHED BELOW - ATTACH ADDITIONAL PAGES AS NEEDED



NOTICE TO MAINE APPLICANTS: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines, or denial of insurance benefits.

NOTICE TO NEW JERSEY APPLICANTS: Any person who includes any false or misleading information on an application for an insurance policy is subject to criminal and civil penalties.

NOTICE TO NEW MEXICO APPLICANTS: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

NOTICE TO NEW YORK APPLICANTS: Any person who knowingly and with intent to defraud an insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals, for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and shall also be subject to a civil penalty not to exceed \$5,000 and the stated value of the claim for each such violation.

NOTICE TO OHIO APPLICANTS: Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

NOTICE TO OKLAHOMA APPLICANTS: WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes a any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

NOTICE TO PENNSYLVANIA APPLICANTS: Any person who knowingly and with intent to defraud any insurance company, or other person, files an application for insurance or statement of a claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects the person to criminal and civil penalties.

NOTICE TO TENNESSEE APPLICANTS: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

NOTICE TO VIRGINIA APPLICANTS: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

The Applicant acknowledges that the answers provided herein are based on a reasonable inquiry and/or investigation. The Applicant warrants that the above statements and particulars together with any attached or appended documents are true and complete and do not misrepresent, misstate or omit any material facts.

The Applicant agrees to notify us of any material changes in the answers to the questions on this questionnaire which may arise prior to the effective date of any policy issued pursuant to this questionnaire and the Applicant understands that any outstanding quotations may be modified or withdrawn based upon such changes at our sole discretion.

Completion of this form does not bind coverage. Applicant's acceptance of the company's quotation is required prior to binding coverage and policy issuance.

All written statements and materials furnished to the company in conjunction with this application are hereby incorporated by reference into this application and made a part of this application.

Applicant: _____ Title: _____

FEIN #: _____

Applicant's Signature: _____ Date: _____

Agent / Broker Name: _____



SUPPLEMENTAL CLAIM / INCIDENT INFORMATION

If reporting more than one claim or incident, please photocopy and complete a separate form for each. Attach additional sheets if necessary for adequate explanation. All questions must be answered or marked Not Applicable (N/A), and each sheet must be signed.

Name of Patient: _____ Age: _____ Sex: _____

Incident Claim

Date reported to insurance company: _____

Name of insurance company: _____

Date of incident and your treatment: _____

Allegations / Circumstances: _____

Additional Defendants: _____

What is the present condition of the patient? _____

STATUS OF CLAIM

Suit threatened, no action taken **Court outcome in YOUR favor: Unresolved/Open**

Suit filed but dropped by claimant Jury verdict Awaiting mediation

Summary judgment in your favor Directed verdict Awaiting court action

Reserve amount:

\$ _____

Suit settled out of court **Court outcome in favor of plaintiff:**

a. Date claim paid: _____ Jury verdict

b. Amount paid: \$ _____ Directed verdict

c. Did you want to settle? Amount of loss payment:

Yes No \$ _____

Name and address of the attorney assigned to your case: _____

To your knowledge, was any settlement paid by another party involved (i.e., your P.A., P.C., partners, employees, etc.)? Yes:

No:

Explain in detail what action(s) you have taken to prevent recurrence of this type of claim:

Signature: _____ Date: _____

Printed Name: _____

